

## **Privacy Statement**

### ***Our details:***

Name: Studio Pansa

Address: KNSM-laan 297, 1019 LE Amsterdam, Netherlands

Phone: 020 786 4389

KvK-number: 92511406

VAT / BTW number: NL866080739B01

### ***Website***

With 'website', we are referring to: [www.opencontrolplus.com](http://www.opencontrolplus.com) and [www.controlplus.org](http://www.controlplus.org)

### ***Cookies***

If you use the website, the following cookies are used by default:

- Collecting and analysing statistics (Google Analytics);
- The use and control of and ability to show relevant advertisements;
- Logging in with your account;
- Saved items in the 'shopping cart';

The cookies will be saved for roughly 90 days.

### ***Personal Data***

- If you open an account, personal data needs to be transferred. These data will exclusively be used to close and activate the agreement with us. Personal data can also be used if you use our products or services. If you do not want to share these details, no contract of any kind can be agreed upon.
- Personal data will not be shared with external parties unless and insofar as it is necessary for the agreement.
- Personal data is saved in a secure environment.
- You are personally responsible for opening, changing and deleting your account.
- You control your account and the accompanying password.
- If you want to view, change or delete your personal data, you can do this in your account.
- Outside of the account, we only save your personal data in order to process the agreement, for instance with payments and contact data. If you want to view your data, change or delete it, you will need to identify yourself.
- The (personal) data we collect are: name, address, email address, phone number, bank

account number, invoices, payment behavior, as well as age.

### ***Account, password***

Every account is protected with a password. You yourself are responsible for handling the safekeeping of your password. We assume that any login is made by the owner of the relevant account.

### ***Saving data***

Personal data will be saved until you close your account. From that moment, only the following will be saved: your payments, invoices, name, address and place of residence. These data will be saved as long as defined by law.

### ***External parties***

We use software by Control Plus International B.V. This company also takes care of saving data, among which your personal data. In case we need support with the software, employees of Control Plus International B.V. possibly also get temporary access to your data.

### ***Complaints***

In case you think your privacy has been compromised, you are entitled to make a complaint with Autoriteit Persoonsgegevens (<https://autoriteitpersoonsgegevens.nl>).

### ***Data breaches***

In case of a breach in connection with personal data, we will communicate this without reasonable delay to Autoriteit Persoonsgegevens, unless it is unlikely that this breach contains a risk for the rights and freedoms of individuals.

If and when the breach is connected to a high risk for the rights and freedoms of individuals, we will communicate the breach to all those concerned without delay.

### ***Version of this declaration***

This privacy declaration has been last changed on Februari 1st 2018, and has been translated from the original Dutch on December 7, 2018. We retain the right to change this declaration.